

Customer portal - Where can I find what?

[Login \(gruener-punkt.de\)](http://gruener-punkt.de)

Request Login data

You cannot remember your login data and would like to receive them again? Please enter your seven - digit customer number and the e-mail address that you registered in the online service area. If this data is identical to the information in our database, we will send you your login credentials by e-mail to the registered e-mail address. Note that we can forward these login data only if you have registered beforehand and your account has been activated accordingly.

Please check your spam folder in case you do not receive the email.

Customer no.

E-mail address

FORGOTTEN LOGIN DATA?

Request new login data



Online Service Area of Duales System Deutschland GmbH

This is your online area for reports, contracts and master data.

* Username

* Password



FORGOTTEN LOGIN DATA?

Request new login data

NO CUSTOMER?

New registration

NO CUSTOMER?

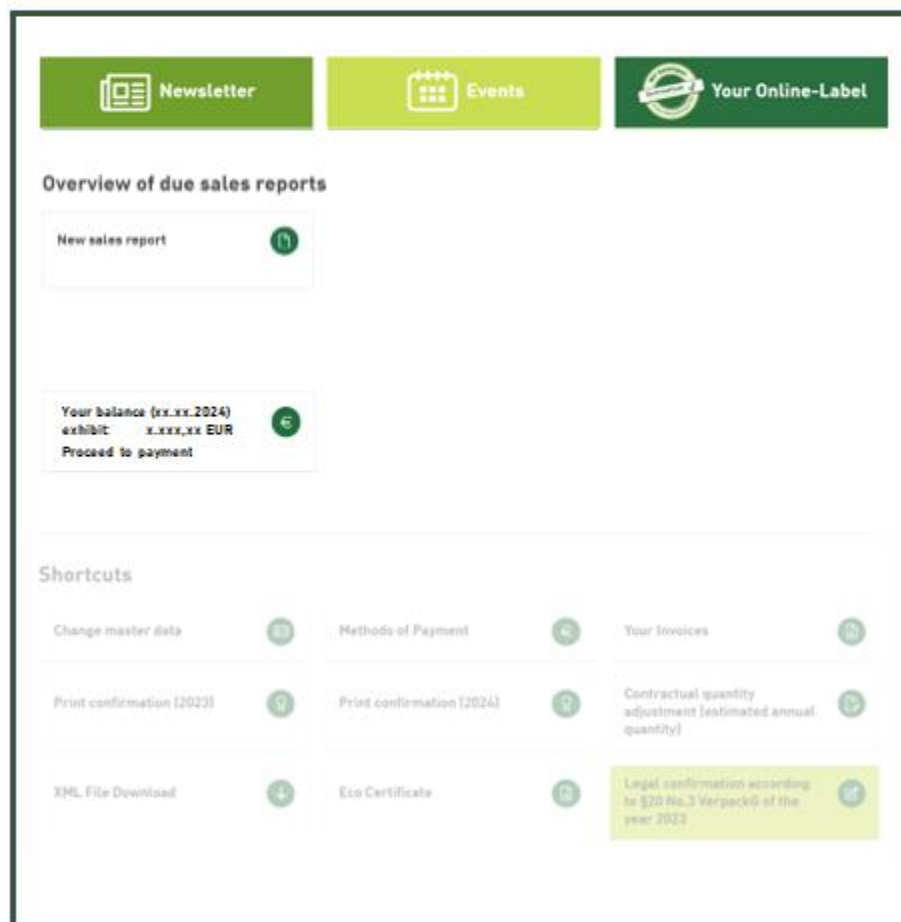
New registration

License calculator

VerpackGO

Frequently asked questions and the corresponding answers can be found under **FAQs**. Take a look!

Customer portal - Where can I find what?



The screenshot shows the customer portal interface. At the top, there are three navigation buttons: 'Newsletter' (green), 'Events' (light green), and 'Your Online-Label' (dark green). Below these, the main content area is divided into sections. The first section is 'Overview of due sales reports', which contains two cards: 'New sales report' with a document icon and a green circle containing the number '1', and 'Your balance (xx.xx.2024) exhibit: x.xxx,xx EUR' with a Euro symbol icon and the text 'Proceed to payment'. The second section is 'Shortcuts', which contains a grid of nine items: 'Change master data', 'Methods of Payment', 'Your Invoices', 'Print confirmation (2023)', 'Print confirmation (2024)', 'Contractual quantity adjustment (estimated annual quantity)', 'XML File Download', 'Eco Certificate', and 'Legal confirmation according to §20 No.3 VerpackG of the year 2023'. The 'Legal confirmation' item is highlighted with a yellow background.

 Newsletter

Information on where and how to order the newsletter.

 Events

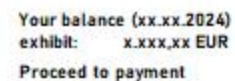
An overview of our events.

 Your Online-Label

Our online label was developed exclusively for our customers and is available for download here. It can be easily integrated in your webshop or used in social media.

 New sales report

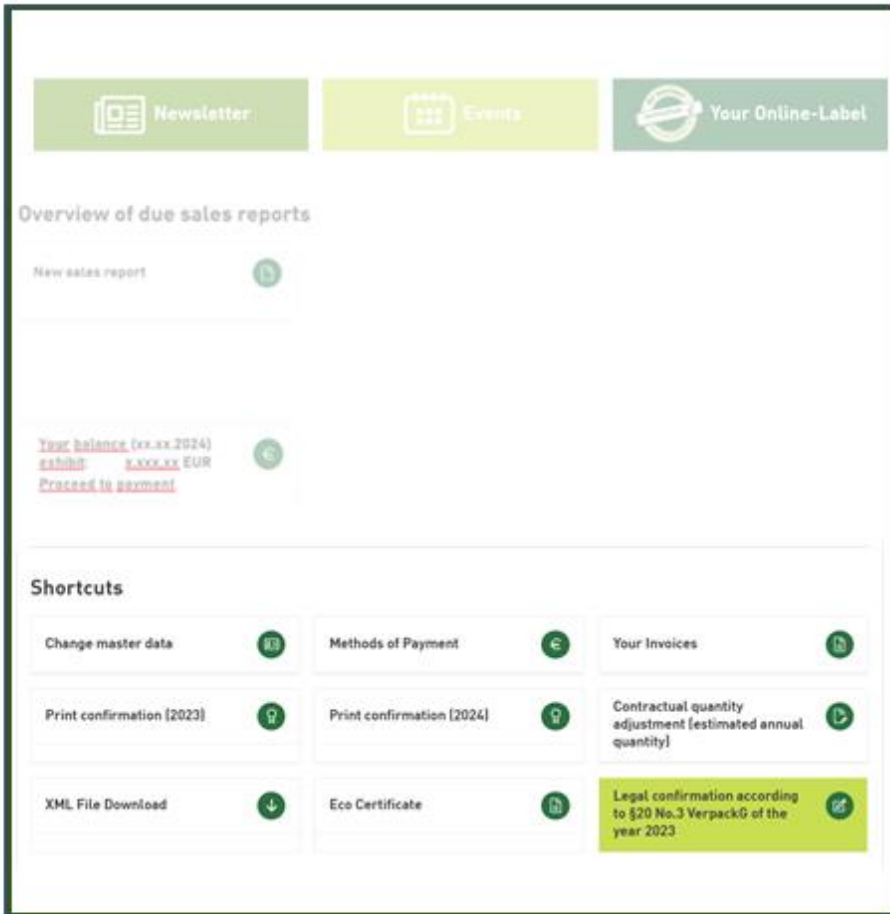
Submit sales reports

 Your balance (xx.xx.2024)
exhibit: x.xxx,xx EUR
Proceed to payment

An account overview and the possibility to pay outstanding invoices.



Customer portal - Where can I find what?



Change master data



Main contact person and contact person for receipt of invoices, contract address, different invoice address

Methods of Payment



Change from bank transfer to SEPA direct debit, modification of IBAN

Your Invoices



Call up invoices and reports view and download open invoices

Print confirmation (2023)



Print your confirmation of participation for the previous business year

Print confirmation (2024)



Print your current confirmation of participation

Contractual quantity adjustment (estimated annual quantity)



Quantity adjustment during the year

XML File Download



File download of the quantity report for transfer to Lucid

Eco Certificate



Recycling activities: The ECO certificate confirms your company's contribution to climate protection

Legal confirmation according to §20 No.3 VerpackG of the year 2023



Confirmation (pursuant to Section 20 (3) VerpackG) of your quantities of packaging subject to system participation in our system for the previous financial year